



Mortgage Bankers Association of Southwest Florida

**Our Next Luncheon is:
August 16, 2018**

Time: 11:45 AM to 1:00 PM

Seasons 52 located at 8930 Tamiami Trail North, Naples

Sponsored by Lake Michigan Credit Union of Florida

Let's Talk Flood!

**The Definition of a Flood (review content in the NFIP Summary of Coverage)
Flood Insurance? Doesn't my Homeowners Policy Cover that? Understanding the Risk.
National Flood Insurance Program (NFIP) Legislative Update
NFIP and Private Flood Options (alternatives to the NFIP)**



Paula M. Keith, CPIW, AIAM

Paula is a Client Relations Director with Aon-National Flood Services. In this role Paula works directly with NFS' Client Companies. She also leads the Field Relations team in coordinating activities between the companies and insurance agencies all across the country. These efforts include partnering with insurance agents to help them better understand the flood products offered, the tools used to write these products so that they can increase their flood portfolio. Paula is no stranger to the insurance industry. Before she joined NFS in 2001 she worked with a Managing General Agency (MGA) based in Florida and prior to that she spent nearly 5 years working at an independent insurance agency in Pasco County Florida. In both of these rolls Paula was successful in increasing sales of all lines of insurance.



Amy Itschner, ANFI, PIAM

Amy Itschner is the Compliance Manager with Aon-National Flood Services. One of her primary responsibilities is to work with the various State Departments of Insurance and FEMA regarding policyholder and claimant requests/inquiries. Amy joined National Flood Services in 1993. Amy attends the NFIP Industry Day Meetings in Washington, DC and is a regular guest panelist at the annual National Flood Insurance Program (NFIP) Conference. Amy maintains her Florida General Lines Property & Casualty Insurance License and has been in the insurance industry since 1987. Amy is a Continuing Education instructor and also holds 2 designations, an Associate in National Flood Insurance (ANFI) and the Professional in Insurance Account Management (PIAM) designation.

